

The University of Arizona Libraries' Response to COVID-19

MARCH-MAY 2020



When the COVID-19 pandemic shifted teaching, learning and research to remote and online environments, we were here to meet the most pressing needs of students, faculty, instructors and staff. We made a big difference in a short amount of time.

Because at the University of Arizona, we're all in this together.

250,000+

Uses of the 648 **University of Arizona Press books** made accessible online for free to researchers and students on campus and beyond

2,736

Face shields created and distributed to campus and local healthcare workers as well as to Native nations in Arizona

2,051

Reference and research support interactions by email and chat

6,157

Views of **online guides** developed by our librarians: *Library Support for Shifting to Online Teaching* (5,235) and *Coronavirus Disease 2019: General Information-Clinical* (922)

1,477

Technology loans to students, faculty and staff; includes over **400 laptops loaned to University of Arizona students** to ensure they could attend online courses through the end of spring semester

181

We're one of 181 COVID-19 **Rapid Interlibrary Loan Libraries** that work together on a worldwide scale to borrow and loan electronic articles and chapters

2.5M+

Number of **digital titles** from our collection made available through the Hathi Trust Emergency Temporary Access Services program when our physical collection wasn't accessible

"My enormous appreciation to everyone who has been so professional and helpful in obtaining this work and getting it to me under really difficult circumstances."

"ROCKET SPEED! Thank you SO much!!!"

"Thank you for all you do and for working for us amidst this pandemic!"

"I just wanted to send you a very sincere thank you for going above and beyond to help our microcampus students access course materials. It is always a pleasure to work with you."

"Thank YOU so much! I am so grateful for this access/service. You are fabulous and I am grateful for all your help this academic year (as new faculty)!"

Comments from faculty, instructors, staff and students

We delivered!

We responded to urgent requests for **course streaming video options** from instructors moving to remote teaching.



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