

# The University of Arizona Libraries' Response to COVID-19

MARCH-MAY 2020



When the COVID-19 pandemic shifted teaching, learning and research to remote and online environments, we were here to meet the most pressing needs of students, faculty, instructors and staff. We made a big difference in a short amount of time.

**Because at the University of Arizona, we're all in this together.**

## 250,000+

Uses of the 648 **University of Arizona Press books** made accessible online for free to researchers and students on campus and beyond

## 2,736

**Face shields** created and distributed to campus and local healthcare workers as well as to Native nations in Arizona

## 2,051

**Reference and research support interactions** by email and chat

## 6,157

Views of **online guides** developed by our librarians: *Library Support for Shifting to Online Teaching* (5,235) and *Coronavirus Disease 2019: General Information-Clinical* (922)

## 1,477

**Technology loans** to students, faculty and staff; includes over **400 laptops loaned to University of Arizona students** to ensure they could attend online courses through the end of spring semester

## 181

We're one of 181 COVID-19 **Rapid Interlibrary Loan Libraries** that work together on a worldwide scale to borrow and loan electronic articles and chapters

## 2.5M+

Number of **digital titles** from our collection made available through the Hathi Trust Emergency Temporary Access Services program when our physical collection wasn't accessible

*"My enormous appreciation to everyone who has been so professional and helpful in obtaining this work and getting it to me under really difficult circumstances."*

*"ROCKET SPEED! Thank you SO much!!!"*

*"Thank you for all you do and for working for us amidst this pandemic!"*

*"I just wanted to send you a very sincere thank you for going above and beyond to help our microcampus students access course materials. It is always a pleasure to work with you."*

*"Thank YOU so much! I am so grateful for this access/service. You are fabulous and I am grateful for all your help this academic year (as new faculty)!"*

**Comments from faculty, instructors, staff and students**

## We delivered!

We responded to urgent requests for **course streaming video options** from instructors moving to remote teaching.



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**University Libraries**